City of York Charter for Disabled Children 2013 – 2016

In York, through our YorOK partnership, we promise to:

- 1. Listen carefully to you and create improved choice by engaging you in the design of great services.
- 2. Offer you access to personal budgets and direct payments.
- 3. Introduce single plans to coordinate the best support for you to meet your education, health and care needs.
- 4. Provide clear information to support your choice. Our Local Offer booklet explains how we provide specialist services and also make all universal services accessible.
- 5. Continue to work with your parent/carers in partnership with voluntary agencies including CANDI, York's parent carer forum. Together we will develop and review services and promote your choice and control.
- 6. Make sure all staff have access to disability equality training written and delivered by you, together with professionals. This will help staff to respond effectively to your needs.
- 7. Support you to access leisure and positive activities in York so you can contribute to your community.
- 8. Provide personalised short breaks for you, if you have complex needs. Our short break statement explains how to access these.
- 9. Provide you with a named member of staff to help coordinate the support you need.
- 10. Support you as you move into adult life by providing access to employment, volunteering and education or training.

In York, our partnership will work hard to make York a more inclusive city.

Signed:

Cllr Janet Looker

Cabinet Member for Education, Children and Young People's Services Chair of the YorOK Board Working together with Children, Young People and Families

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